

Friedrich Küpper GmbH
Friedrich-Küpper-Weg
D - 54570 Berlingen
Tel. (+49) 0 6591 95420
Fax (+49) 0 6591 954217
Email info@friedrich-kuepper.de



Warranty conditions

1. We provide a guarantee to the buyer of our products in Germany and Europe for the impeccable quality.
2. If there is a defect that can be proven to be due to material and manufacturing defects, we will remedy it free of charge.
3. The warranty is only valid in conjunction with the original proof of purchase.
4. This warranty exists independently of statutory warranty claims against the seller / dealer.
5. The warranty period is 5 years from the date of purchase
6. The prerequisite for the warranty is that
 1. Our product/workshop furniture is not placed in damp rooms, it is not exposed to temperature fluctuations and the painted surface is not damaged.
 2. no independent conversions / modifications have been carried out on the product, i.e. that the product is in its original condition.
 3. the wooden board is treated regularly, i.e. 1-2 times a year, with oil to protect its surface.
 4. no harsh cleaning agents are used to treat the surface.
 5. the products do not come into contact with acid or similar harsh agents that attack the surface.
1. In the event of a warranty claim, the damage must be documented by pictures.
2. The damage is repaired by means of free component deliveries, which are to be specified by the customer on the basis of the component list and replaced by the customer.

Note:

Our products comply with CE standards.